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| **Predictive Dialer Form** |
| **Agency Name** |  |
| **Department** |  |
| **Address** |  |
| **Contact Name** |  |
| **Contact Phone** |  |
| **Contact Email** |  |
|  |
| **Predictive Dialer** | **Basic****System****Requirements** | # of Agents: |  |
| # of Supervisors: |  |
| # Outbound Calls/ Per/Day |  |
| # of Campaigns |  |
| Hours of Operation |  |
| Call Blending | Yes[ ]  No[ ]  |
| **Interface** | **Client PCs** | Number of PCs |  |
| Operating System |  |
| RAM Memory |  |
| **Call list data**  | Database Type |  |
| Flat File  | Yes[ ]  No[ ]  |
| # Contact in List |  |
|  |

Please complete the form and email to ITS.Incidents@its.nc.gov